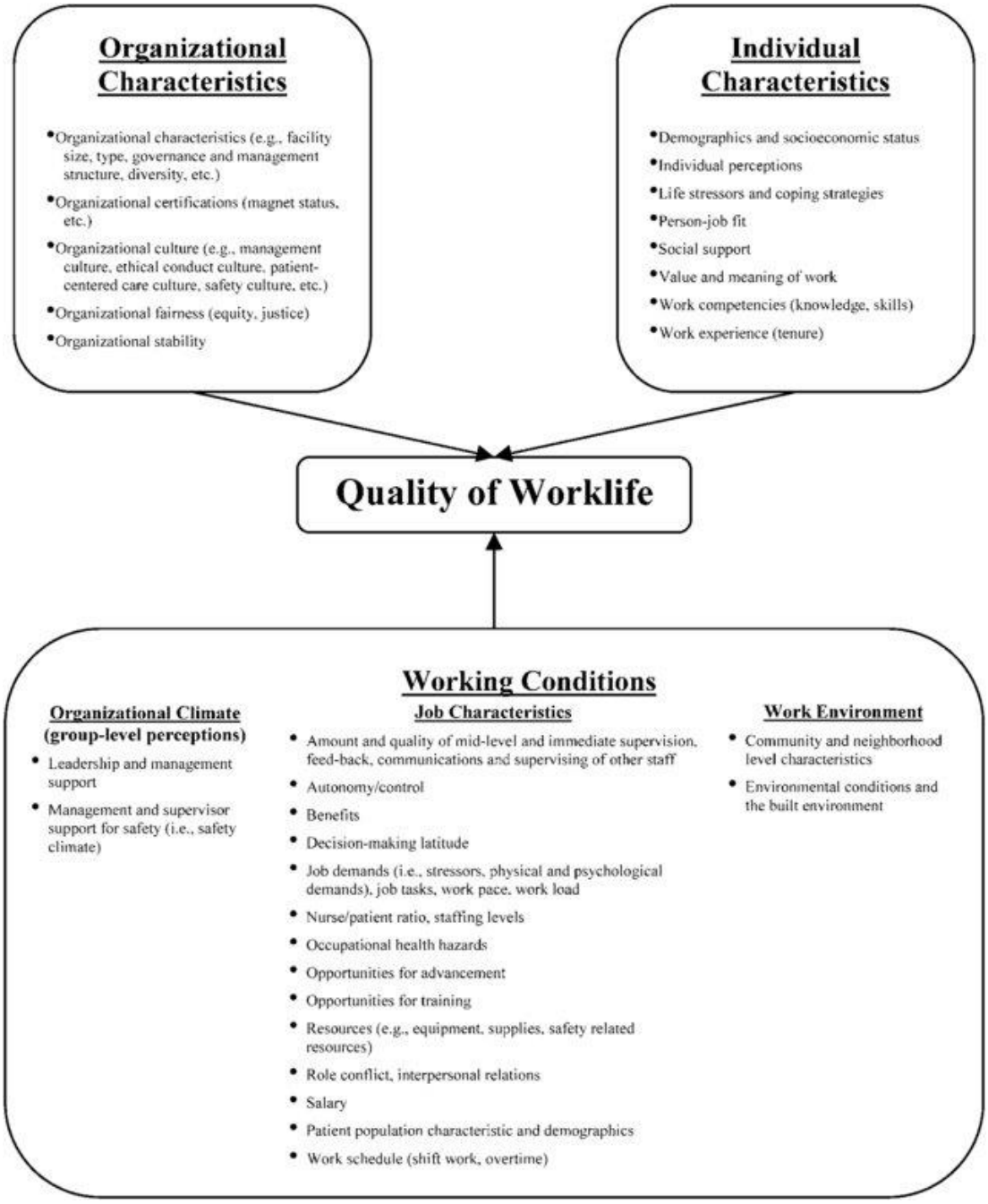
Annexe 4 : « Conceptual model of quality of hospital worklife domains. »



(Gershon, et al., 2007)