

Annex 7 – KPI description

Name	Unit	Description
▪ Supplier lead time	Duration (days)	<i>average number of days separating the order date from the delivery date</i>
▪ On time deliveries	%	$\frac{\text{Number of deliveries on time}}{\text{Total number of deliveries}}$
▪ Average order processing cost	Value	$\frac{\text{Annual ordering cost}}{\text{Number of orders placed}}$
▪ Average order value	Value	$\frac{\text{Total value of purchase orders}}{\text{Purchase order number}}$
▪ Credit line use rate	%	$\frac{\text{Total amount of credit line used}}{\text{Total amount of credit line available}}$
▪ Bench test use rate	%	$\frac{\text{Total number of days used}}{\text{Total number of days available}}$
▪ Installation time deviation	Duration (days)	<i>average number of days separating the real installation time from the planned installation time</i>